

NOTICE TO THE MARKET

DEACTIVATION OF E-MAIL AND WEBSITE DOMAINS

“CCB BRAZIL”

Dear Clients, Partners and Service Providers,

We would like to inform you that on **March 22**, the website and email domains related to “CCB Brasil” (br.ccb.com, ccbfinanceira.com.br and cccbleasing.com.br, @br.ccb.com; @ccbfinanceira.com.br; @cccbleasing.com.br) will be deactivated, and it will no longer be possible to automatically redirect access to BOC Brasil's domains. Access to the **BOC Brasil, BOC Financeira and BOC Leasing websites** should be made through the following websites: www.bocbrasil.com.br, www.bocfinanceira.com.br and www.bocleasing.com.br respectively.

E-mail addresses should be replaced by **@bocbrasil.com.br** (for Bank), **@bocfinanceira.com.br** (for Financeira) and **@bocleasing.com.br** (for Leasing).

For more information, we are available through the service channels listed below from Monday to Friday, from 9:00 a.m. to 6:00 p.m., except national holidays and for the CAC - Corporate Customer and Account Holder Customer.

- CAC - Business Customer and Current Account Customer: **0300 408 2333**
(Monday to Friday, from 8:30 a.m. to 7:00 p.m., **except national holidays**).

- CAC - Payroll Loans and Financing: 0300 010 0242

E-mail: central@bocbrasil.com.br

- SAC - **0800 701 0224**

E-mail: sac@bocbrasil.com.br

- SAC - Payroll Credit: **0800 725 0048**
- SAC - Credit Card: **0800 701 0224**
- SAC - Hearing or Speech Impaired: **0800 940 0649**

E-mail: sac@bocfinanceira.com.br

- **Customer Support** - Collection and Custody: (11) 2173 9344

E-mail: suporte.clientes@bocbrasil.com.br

- **Ombudsman: 0800 725 2242** - Send your message to the Ombudsman

E-mail: ouvidoria@bocbrasil.com.br

- **Online Chat**, just click on the link below and fill in the details requested:

<https://livechat.intergrall.com.br/im/livechat/view/LiveChatModelV2.php?token=MKUpsegA7BQwfTnCon1ftr8KPw>

- **In-Person Service:**

Entrance on Av. Paulista, 901

Monday to Friday, from 10 a.m. to 4 p.m., except national holidays.

- **Correspondence:**

Alameda Santos, 960, 13th, 15th and 16th floors, Cerqueira César - CEP: 01418-002